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Big Data-backed video distribution in the telecom cloud

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Telecom CDN Cloud CDN Big Data

ABSTRACT

Telecom operators are starting the deployment of Content Delivery Networks (CDN) to better control and manage video contents injected into the network. Cache nodes placed close to end users can manage contents and adapt them to users' devices, while reducing video traffic in the core. By adopting the standardized MPEG-DASH technique, video contents can be delivered over HTTP. Thus, HTTP servers can be used to serve contents, while packagers running as software can prepare live contents. This paves the way for virtualizing the CDN function. In this paper, a CDN manager is proposed to adapt the virtualized CDN function to current and future demand. A Big Data architecture, fulfilling the ETSI NFV guidelines, allows controlling virtualized components while collecting and pre-processing data. Optimization problems minimize CDN costs while ensuring the highest quality. Re-optimization is triggered based on threshold violations; data stream mining sketches transform collected into modeled data and statistical linear regression and machine learning techniques are proposed to produce estimation of future scenarios. Exhaustive simulation over a realistic scenario reveals remarkable costs reduction by dynamically reconfiguring the CDN.

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1. Introduction 1

Live-TV and Video on Demand (VoD) distribution is in the port-2 3 folio of many telecom operators aiming at entering into competition with on-line, over-the-top broadcasters, such as Netflix. To 4 this end, a Content Delivery Network (CDN) is being considered as 5 a suitable option to be deployed by telecom operators internally 6 within their network infrastructure by placing cache nodes in geo-7 8 graphically distributed locations covering a territory [1,2]. Forecasts show that 79% of the global IP traffic will be related to video traffic 9 by 2018 [3] thus managing its own CDN allows the network oper-10 11 ator to better control and manage the video content injected into the network through predictable traffic sources strategically placed 12 13 according to a careful network planning to maximize capacity savings. Cloud-based CDNs provide CDN functionalities using cloud re-14 sources. Nonetheless, the introduction of cloud imposes additional 15 challenges that have to be addressed. Authors in [4] present a sur-16 vey on available cloud-based CDNs and identify the open chal-17 18 lenges.

In fact, the telecom infrastructure is undergoing a huge trans-19 formation since telecom operators are deploying their own cloud 20 infrastructure [5] to prove cloud services and enabling Software 21 22 Defined Networking (SDN) [6] and Network Functions Virtualiza-

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tion (NFV) [7]. The resulting infrastructure is referred to as the 23 telecom cloud [8]. NFV decouples network functions (e.g., caching) 24 from proprietary hardware appliances, so they can be implemented 25 in software and deployed on virtual machines (VM) running on 26 commercial off-the-shelf computing hardware. A Virtualized Net-27 work Function (VNF) can be functionally decomposed into one 28 or more components and different VNF instances can be placed 29 in geographically distributed locations and communicate among 30 them. 31

Regarding video delivery, the standardized MPEG Dynamic 32 Adaptive Streaming over HTTP (MPEG-DASH) [9] technique en-33 ables media content to be delivered over the Internet. MPEG-DASH 34 requires from a HTTP web server infrastructure to allow users' 35 devices (e.g., Internet-connected televisions, desktop computers, 36 smart phones and tablets, etc.) to consume multimedia content. 37 MPEG-DASH divides contents into a sequence of small file seg-38 ments, each containing a short interval of the content. At the start 39 of a streaming session, the MPEG-DASH client downloads a Media 40 Presentation Description (MPD) file with the resource identifiers 41 (HTTP-URLs) for content's segments. A variety of different qualities 42 (e.g., by changing bitrate and resolution) is made available for each 43 content; while a content is being played back, the MPEG-DASH 44 client automatically selects the segment with the highest quality 45 possible that can be downloaded in time thus, dealing with vari-46 able Internet conditions. In addition, client buffer size can be ad-47 justed to ensure a given probability of video re-buffering [10]. 48

Available online xxx Keywords:

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MPEG-DASH enables CDN virtualization, where cache nodes are 49 50 virtualized and be placed in datacenters (DC) (see use case in [7]). Virtualizing caching capabilities facilitates rapid distribution and/or 51 52 scaling of cache nodes in a cost-efficient and scalable manner. For instance, as a result of using MPEG-DASH for delivery, multimedia 53 contents can be served by HTTP servers. Another cache component 54 must be in charge of generating DASH segments in several qual-55 ities and the related MPD files. However, the component that re-56 57 quires more computational effort is video transcoding/transrating, although it can be implemented in software and performed in real-58 59 time (see [11] for available software implementations).

60 To reduce traffic in the core network, cache nodes can be placed as close as possible to the end users. Authors in [12] presented a 61 62 configurable, efficient and transparent in-network caching service to improve the VoD distribution efficiency by caching video con-63 tents as close to the end-user as possible. The solution leverages 64 SDN technology improve network utilization and increasing the 65 Quality of Experience for the end-user. Related to this, authors in 66 [13] proposed a hierarchical *telecom CDN* and a caching algorithm 67 to decide which objects to cache and a cache collaboration strategy 68 to determine how cacheable items are propagated throughout the 69 70 telecom CDN. In [14] authors studied the performance of distribut-71 ing caches and the impact of its size and the cache update logic for 72 VoD services, e.g. catch-up programs and movies. They concluded that placing caches in the aggregation network improves the per-73 centage of requested content found in the cache (Hit Ratio, HR); 74 in contrast, placing the cache in the access reduces the amount of 75 76 traffic.

Apart from their right placement, cache nodes are typically dimensioned for peak demand and therefore, greatly underutilized at other times. Aiming at elastically adapt the allocated resources to the current service needs, authors in [15,16] proposed to leverage on the resources of cloud providers to increase capacity when required.

Analyzing video sessions, authors in [17] concluded that a cen-83 tralized controller could improve user experience, while authors 84 in [18] introduced presented a centralized algorithm for live video 85 86 optimization providing real-time, fine-grained control. In addition, placing new cache nodes to accommodate spikes in demand and 87 consolidate workload in few cache nodes when the load decreases 88 can also bring benefits. Apart from classical optimization algo-89 90 rithms on conventional content distribution problems, the usage of cloud resources offers a new dimension for optimization that is 91 92 the IT resource cost (i.e., storage, CPU, etc.) Commercial cloud in-93 frastructure for CDN deployment was reported in [19]. While the concept is applicable to the idea of virtualized CDN, the proposed 94 95 architecture does not fit to network operator scenarios.

Regarding the interconnection network, connection capacity adaptation is not trivial when it is based on optical technology. Authors in [20,21] proposed a cross-stratum orchestrator architecture to coordinate DC and network elastically.

100 To detect when resources have to be added or released, the per-101 formance and load of cache nodes need to be monitored. Monitoring a *variety* of network elements, servers and applications en-102 tails collecting huge volumes of data that needs to be transferred 103 and stored assessing validity, as well as being analyzed and pro-104 105 cessed fast to achieve near real-time performance. Therefore, Big Data techniques for data collection, pre-processing, and analysis 106 and visualization should be applied. In [22], the ITU-T Study Group 107 13 proposes a classification of the roles in a Big Data ecosystem. 108 Among the identified roles, the Big Data application provider exe-109 cutes a specific set of data life-cycle to meet the requirements of 110 data analysis and visualization as well as the security and privacy 111 requirements. It utilizes the resources from a cloud provider for 112 data analysis and provides analysis result to the Big Data service 113 114 user. Another role is that of the Big Data infrastructure provider, which establishes a computing fabric (computation, storage, and networking resources as well as platforms and processing frameworks) in which certain transformation applications are executed, while protecting the privacy and integrity of data.

A telecom company can take advantage of all the above when 119 deploying its own CDN to provide VoD and live-TV services. In 120 this paper, we assume the hierarchical CDN architecture presented 121 in Section 2 that includes: (i) a Big Data CDN Manager that de-122 tects opportunities to minimize operational costs and dynamically 123 serves users from the most proper cache node, while adapting the 124 CDN to the current load by reconfiguring cache nodes (i.e., scal-125 ing them by adding new resources), adding and releasing cache 126 nodes, and managing connectivity; (ii) the CDN Admission and 127 Control module responsible for controlling content access and de-128 ciding from which cache every user will be served; and (iii) the 129 virtualized leaf cache node with a number of HTTP servers, pack-130 agers, storage and a cache manager. Specifically, the contributions 131 of this paper are the following: 132

- (1) A Big Data CDN Manager responsible for adapting the CDN 133 to the current and future load as well as its internal components is presented in Section 2, including: (i) a prediction 135 module to forecast likely scenarios; (ii) a decision maker 136 module to select the most appropriate reconfiguration; and 137 (iii) an optimizer in charge of computing the optimal configuration of the CDN. 139
- (2) To facilitate CDN optimization, three incremental optimization problems are proposed in Section 3; (i) single cache node optimization; (ii) users re-allocation among caches and connectivity re-configuration; and (iii) global CDN re- 143 configuration. Integer Linear Program (ILP) formulations are proposed and heuristic algorithms to solve the problems in real time are devised.
 (2) To facilitate CDN optimization, three incremental optimization 140 to proposed and heuristic algorithms to solve the problems in 145 real time are devised.
- (3) Section 4 targets at making decisions from collected data: 147

 (i) data stream mining *sketches* conveniently summarize collected data into modeled data; (ii) a prediction module 149
 based on machine learning techniques predicts likely scenarios; and (iii) a simple decision maker module based on 151
 threshold violations triggers the most appropriate optimization problem.

The discussion is supported by the results from exhaustive simulation over a realistic scenario in Section 5. 155

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2. Telecom CDN

2.1. CDN architecture

A virtualized hierarchical CDN infrastructure can be deployed in the telecom cloud with some (few) central *Intermediate Cache Nodes* receiving contents from several sources and a number of *Leaf Cache Nodes* placed close to end users (Fig. 1). A centralized CDN *Admission and Control* module implements CDN access policies and redirects users' requests, e.g., based on their geographical location, to the (intermediate or leaf) cache node that will serve them.

Intermediate cache nodes and leaf cache nodes distribute two kinds of contents: VoD and live-TV. VoD contents are prepared in intermediate cache nodes and stored in leaf caches based on its popularity (see e.g., [13]). Nonetheless, in line with [23], live-TV is distributed from intermediate cache nodes and locally prepared in those leaf cache nodes delivering every specific TV channel to the users. 171

A virtualized leaf cache node would consist of the following components running as software inside VMs deployed in the same DC. The *packager* is in charge of live-TV preparation, including stream transcoding/transrating, segmentation and MPD generation. The *HTTP server* component serves end users' segment requests.

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Fig. 1. Cache architecture and cache node main components.



Fig. 2. Architecture supporting the Big Data CDN Manager.

The *Cache Manager* is the entry point of the cache node; it receives users' requests, identifies which contents will be locally stored, and redirects users' requests to the appropriate HTTP server. Each component usually consists of a pool of resources for load balancing and redundancy purposes.

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We assume that the location for all intermediate cache nodes and those for leaf cache nodes distributing both, VoD and live-TV contents were selected during a pre-planning phase, based on the available connectivity, covered population, etc. Notwithstanding, the amount of resources in every resource pool can be dynamically adapted as a function of the load. In addition, new leaf cache nodes to deliver specific live-TV contents can be dynamically 188 created and released in response to spikes in demand, e.g. a sports 189 event. 190

2.2. Big Data CDN Manager

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A *CDN manager* is responsible for adapting the *CDN* to the current and future load. However, an architecture supporting the *CDN* 193 manager is needed to control virtualized components and data 194 collection and pre-processing functionalities. Fig. 2 presents the 195

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Fig. 3. Components of the Big Data CDN Manager.

196 proposed architecture, which is aligned with the ETSI NFV architectural guidelines [24].

A Big Data application provider offering Big Data processing to 198 provide data analysis and visualization is shown on the top. The 199 architecture of the Big Data infrastructure manager includes a Vir-200 tual Infrastructure Manager (VIM) and a Big Data Analytics Engine. 201 The VIM architecture includes an orchestrator module, which is the 202 common entry point for services and performs an overall coordi-203 204 nation of cloud and networking resources. The Big Data analytics 205 engine includes data collection, pre-processing, and storage and 206 allows applications to monitor and manage allocated resources, 207 while protecting the privacy and integrity of data. Each computing, network, and application node generates logging records that 208 209 are collected and sent to one of multiple instances of the analytics node, which collate and store the information in a hori-210 zontally scalable database. Hence, the performance and load of a 211 CDN can be monitored to elastically adapt its resources to cur-212 213 rent service needs. Data collected from the Big Data infrastructure manager is analyzed using services from the Big Data application 214 215 provider.

A configuration manager is in charge of interfacing the VIM 216 to request and release resources and of properly configuring each 217 cache node. A more detailed view of the proposed CDN manager 218 219 is presented in Fig. 3. After processing collected data from the 220 analytics engine, it can be used to predict likely scenarios, thus anticipating future demand load distribution. A prediction module 221 (PROMPTER) based on machine learning and time series modeling 222 is proposed to that end. 223

Based on current and future load, the CDN can be optimized to 224 minimize total costs while serving contents to the end users en-225 226 suring the highest Quality of Service (QoS) level. To that aim, three optimization problems have been devised: (i) the Global CDN Op-227 228 timization (CHOIR) problem targets at serving users with the high-229 est QoS level from leaf cache nodes with the minimum cost; (ii) the CDN User Reallocation (CDN_USHER) problem focuses on real-230 locating users among leaf cache nodes, just updating connections 231 between cache nodes and metro areas; and (iii) the Leaf Cache 232 233 Node Optimizer (CHORISTER) problem that scales a cache node 234 down.

Analyzing current and predicted load distribution, a *decision* 235 *maker module* (TUNER) is responsible of triggering the most 236 appropriate optimization problem as well as selecting meaningful 237 input data for its solving. 238

3. CDN optimization

As anticipated in the previous section, we face the CDN 240 optimization problem by dividing it into three sub-problems. 241 The CHOIR problem performs a global CDN optimization by re-242 dimensioning existing leaf cache nodes and creating and releasing 243 leaf cache nodes to deliver live-TV according to the load, while en-244 suring that end users are served with the highest video quality. In 245 addition, the CHOIR problem decides the connectivity needed be-246 tween intermediate and leaf cache nodes and between leaf caches 247 and metro areas. 248

For the sake of simplicity, we configure each cache component 249 as follows: (i) a different VM flavor is defined for cache managers. 250 packagers, and HTTP servers; (ii) two cache managers are config-251 ured in each cache for load balancing and redundancy purposes; 252 (iii) every packager works on a single live-TV channel; (iv) every 253 HTTP server in the pool can serve any content. Cache managers 254 use a round-robin policy to select the server for every incoming 255 request; (v) the size of the storage is preconfigured according to 256 the target HR. 257

Globally optimizing the CDN might entail a large number of re-258 configurations. However, in some situations just reallocating users 259 between cache nodes will balance load of cache nodes, thus re-260 ducing the load of those running close to its currently allocated 261 capacity. For this very reason, we propose the CDN_USHER prob-262 lem that performs such reallocations, managing the connectivity 263 between leaf cache nodes and metro areas. In addition, the CHO-264 RISTER problem focuses on releasing unused resources of a given 265 cache node. HTTP servers are the only component which load re-266 ally varies as a function of the number of users being served. How-267 ever, the limiting factor is not the CPU but the use of bandwidth, 268 so we use that parameter to decide whether the number of HTTP 269 servers could be reduced. 270

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Given:

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3.1. Global CDN optimization (CHOIR) problem

• A set IC of intermediate cache nodes.

the allowable cache node types.

The problem can be formally stated as follows:

• A set of cache node types: {void, TV, VoD + TV}.

• A set LC of locations where leaf cache nodes are deployed and

• A set A of metro areas with users consuming contents.

 y_{ol}

 y_{oil}

We

 z_l^+

 Z_l^-

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binary, 1 if content o in leaf cache location l is provided from intermediate cache node *i*; 0 otherwise non-negative integer with the number of connections binary, 1 if leaf cache node *l* is created; 0 otherwise binary, 1 if leaf cache node *l* is released; 0 otherwise

binary, 1 if content *o* is required at leaf cache location *l*;

The formulation of the CHOIR problem is as follows:

$$\min \sum_{l \in LC} \left(c_{HTTP} \cdot x_l + \sum_{o \in O_{TV}} c_{TV} \cdot y_{ol} + c_l \cdot \left(z_l^+ - z_l^- \right) \right) + \sum_{e \in E} c_e \cdot w_e$$
(1)

$$\sum_{l \in \mathcal{S}} \delta_{ul} \cdot x_{ul} = 1 \quad \forall u \in U$$
(2)

$$x_l \ge \sum_{u \in U} h_u \cdot x_{ul} \quad \forall l \in LC \tag{3}$$

$$y_{ol} \le \delta_{ol} \quad \forall l \in LC, o \in O \tag{4}$$

$$\sum_{u \in U} \delta_{uo} \cdot x_{ul} \le |U| \cdot y_{ol} \quad \forall l \in LC, o \in O$$
(5)

$$\sum_{i \in IC} \delta_{il} \cdot \delta_{oi} \cdot y_{oil} \ge y_{ol} \quad \forall l \in IC, o \in O$$
(6)

$$\max_{l} \cdot z_{l}^{+} \ge (1 - \delta_{l}) \cdot x_{l} \quad \forall l \in LC$$

$$\tag{8}$$

$$x_l + \sum_{o \in O_{TV}} y_{ol} + 2 \cdot z_l^+ \le (1 - z_l^-) \cdot max_l \quad \forall l \in LC$$
(9)

$$z_l^- \le \delta_l \cdot \gamma_l \quad \forall l \in LC \tag{10}$$

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$$b_{e} \cdot w_{e} \geq \sum_{o \in O_{TV}} b_{oil} \cdot y_{oil} + \sum_{o \in O \setminus O_{TV}} (1 - hr_{l}) \cdot b_{oil} \cdot y_{oil}$$

$$\forall e \in E_{IC-LC}, i = IC(e), l = LC(e)$$
(11)

$$b_{e} \cdot w_{e} \geq \sum_{u \in U} \delta_{ua} \cdot b_{u} \cdot x_{ul} \quad \forall e \in E_{LC-A}, a = A(e), l = LC(e)$$
³⁵²
(12)

$$b_e \cdot w_e \le max_e \quad \forall e \in E \tag{13}$$

The objective function (1) minimizes the CDN cost from setting 354 up resources in leaf cache nodes and from the needed connections. 355

Constraint (2) guarantees that every user group will be served 356 from one leaf cache location. Constraint (3) accounts for the num-357 ber of HTTP servers that need to be set up in each location. Con-358 straint (4) ensures that each cache location contains only allowed 359 contents, e.g. it prevents from creating new leaf cache nodes serv-360 ing VoD contents. Constraint (5) computes the contents required 361 at each leaf cache location and, for each of them, constraint (6) as-362 signs as source an intermediate cache node containing that con-363 tent. Constraint (7) ensures that only one content source is se-364 lected 365

366 367 368 figured in *l* does not exceeds a given maximum and releases the 369

• The set O of contents being consumed. Contents include VoD 279 280 and live-TV channels. • A set U of user groups. Each group u contains all users inside a 281 metro area that are currently playing a specific content with a 282 283 specific device. Output: 284 • Configuration of every $l \in LC$, including creating or releasing 285 286 cache nodes. • Assignment (u, l) for every $u \in U$, 287 288 · Connections to be created/released/reconfigured. Objective: Minimize the CDN cost from setting up resources in 289 290 leaf caches and the needed connections. The following sets and parameters have been defined: 291 292 IC set of intermediate caches, index i LC set of leaf cache locations, index l 293 U set of user groups, index u 294 Α set of metro areas, index a 295 296 0 set of contents, index o 297 O_{TV} subset of O with live-TV contents set of links, index e. Each link can be supported by a 298 Ε number of individual connections 299 subset of links connecting intermediate to leaf caches E_{IC-LC} 300 E_{LC-A} subset of links connecting leaf caches to metro areas 301 δ_{oi} 1 if content o is available in intermediate cache i 302 1 if user group *u* requests content *o* δ_{uo} 303 δ_{ua} 1 if user group *u* is in metro area *a* 304 1 if a leaf cache node is currently installed in location *l* 305 δ_l 306 1 if a leaf cache node in location *l* can be released YI δ_{ul} 307 1 if user group *u* can be served from location *l*. This is 308 computed based on transmission delay and policy rules δ_{ol} 1 if content o can be served from location l 309 δ_{il} 310 1 if location *l* can be served from intermediate cache *i* 311 h_u fraction of HTTP server in terms of bandwidth required to serve user group u with the best video quality sup-312 ported by their device 313 bitrate needed to serve user group u with the best video 314 b_u quality supported by their device 315 316 boil bitrate needed to convey content o from intermediate 317 cache *i* to leaf cache *l* 318 hr_1 hit ratio of leaf cache node *l*, e.g. 70% bitrate of each connection supporting link e, e.g. 1 Gb/s, 319 b_e 10 Gb/s, etc. 320 max_l maximum amount of VMs available in leaf cache l 321 maximum capacity of link e maxe 322 cost per HTTP server to be allocated 323 C_{HTTP} cost per packager component to be allocated 324 c_{TV} 325 fixed cost for creating a new leaf cache, coming from c_l VMs for cache managers, storage, and connections 326 cost per connection supporting link e 327 Ce The decision variables are as follows: 328 binary, 1 if user group *u* is 329 x_{ul} erwise 330 non-negative integer with 331 x_l to be configured in location l 332

subject to:
leaf
$$\sum_{l \in LC} \delta_{ul} \cdot x_{ul} = 1 \quad \forall u \in U$$

$$x_l \ge \sum_{l \in LC} h_u \cdot x_{ul} \quad \forall l \in LC$$

0 otherwise

supporting link e

$$x_l \ge \sum_{u \in U} n_u \cdot x_{ul} \quad \forall l \in \mathbb{D}.$$
(3)

$$\sum_{u \in U} \delta_{ui} \cdot \delta_{oi} \cdot y_{oil} \ge y_{ol} \quad \forall l \in LC, o \in O$$

$$(3)$$

$$346$$

$$(6)$$

$$\sum_{i \in IC} y_{oil} \le 1 \quad \forall l \in LC, o \in O$$
(7)

$$\max_{l} \cdot z_{l}^{+} \ge (1 - \delta_{l}) \cdot x_{l} \quad \forall l \in LC$$
(8)

$$x_{l} + \sum_{o \in O_{TV}} y_{ol} + 2 \cdot z_{l}^{+} \le (1 - z_{l}^{-}) \cdot max_{l} \quad \forall l \in LC$$
(9)

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$$z_l^- \le \delta_l \cdot \gamma_l \quad \forall l \in LC \tag{10}$$

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Table 1 CHOIR heuristic algorithm.

1:	$bestS \leftarrow \emptyset$
2:	for $i = 1$ maxIter do
3:	ResetResources(); $S \leftarrow \emptyset$
4:	sort U_{VoD} and U_{TV} randomly
5:	$U \leftarrow \text{concatenate}(U_{VoD}, U_{TV})$
6:	for each u in U do
7:	$l* \leftarrow 0; cost \leftarrow \infty$
8:	for each l in LC do
9:	if $\delta_{ul} = 0$ then continue
10:	if ComputeCost(<i>u</i> , <i>l</i>) < cost then
11:	$l* \leftarrow l; cost \leftarrow ComputeCost(u, l)$
12:	if $l = 0$ then return INFEASIBLE
13:	$S \leftarrow SU\{(u, l*)\}$
14:	UpdateResources $(u, l*)$
15:	RemoveUnusedResources()
16:	if evaluate (S) < evaluate (<i>bestS</i>) then <i>bestS</i> \leftarrow S
17:	return bestS

cache if no VMs are configured, while constraint (10) ensures that 370 only designated cache nodes can be released. 371

Constraints (11)-(13) deal with the capacity of the interconnec-372 373 tion network. Constraint (11) computes the amount of connections 374 to support links between intermediate and leaf cache nodes and constraint (12) computes those for the links between leaf cache 375 nodes and metro areas. Finally, constraint (13) guarantees that the 376 requested bitrate for every link does not exceed a given maximum. 377 378 Note that different solutions can be obtained depending on the 379 values for parameters max_1 and max_e . Those parameters provide

380 differentiated limits for every *l* and every *e* and need to be fixed 381 every time the problem is to be solved; values can be obtained 382 from the VIM to reflect the current resource availability, technol-383 ogy constraints, as well as operator policies. For instance, an operator might want to guarantee that maximum capacity of links 384 connecting intermediate to leaf caches is 10 Gb/s, whereas that of 385 386 the links connecting leaf caches to metro areas is 1 Gb/s, as a result 387 of technology constraints. Moreover, the operator can also partition 388 resources and reserve some amount of servers for the CDN service, while the rest of the servers are reserved for other services in its 389 390 portfolio.

The CHOIR problem can be considered NP-hard since it is 391 based on the unsplittable capacitated assignment problem that has 392 393 been proved to be NP-hard [25]. Regarding its size, it entails 394 $O(|LC| \cdot (|U|+|O| \cdot |IC|) + |E|)$ variables and $O(|U|+|O| \cdot |LC| + |E|)$ constraints. As an example, taking into account the instances pre-395 sented in Section 5, the problem size raises to 7.10⁶ variables and 396 397 7.10⁴ constraints.

Since the CHOIR problem needs to be solved on-line, its exact 398 solution is impractical. As a result, we propose the heuristic algo-399 400 rithm in Table 1 to obtain near optimal solutions in short computation times (e.g., hundreds of ms). The algorithm is an iterative ran-401 402 domized procedure that builds a solution by assigning user groups 403 to cache locations and computing the cost of using and increasing 404 (or releasing) cache and network resources. At each iteration, user groups are randomly sorted and assigned to a cache location with 405 the minimum cost. After processing all users, unused resources are 406 407 removed (if allowed) and the cost of the solution is computed. The 408 best solution is returned upon exiting the algorithm.

3.2. CDN user reallocation (CDN USHER) 409

410 The problem can be formally stated as: 411 Given:

- A set *LC* of locations where leaf caches are currently deployed. 412
- 413 • A set O of contents currently being served.
- 414 • A set A of metro areas with users consuming contents.

• A set U of user groups. Each group u contains all users inside a 415 metro area that are currently playing a specific content with a 416 specific device. 417

Output:	418
Assignment (u, l) for every $u \in U$	419

- Assignment (u, l) for every $u \in U$, 420
- Connections to be created/released/reconfigured.

Objective: Minimize the cost from the new connections to be 421 established and the total number of users reallocated. 422 423

- The following sets and parameters have been (re)defined: 1 if user group *u* can be served from location *l*. The def- δ_{ul} 424 inition has been extended to cover also whether the con-425 tents requested by user group u are available at l426 1 if user group u is currently being served from l γ_{ul} 427 h_l current number of HTTP servers running in location l428
 - current number of connections supporting link e 429
- ge cost of reallocating user group *u*. Based on its size and C_{u} 430 other policies 431

A new decision variable is defined: binary, 1 if user group *u* is reallocated; 0 otherwise

433 χ_{11}

The ILP formulation is as follows: 434

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$$\min \sum_{e \in E_{LC-A}} c_e \cdot (w_e - g_e) + \sum_{u \in U} c_u \cdot x_u$$
(14)

subject to:

$$\sum_{l \in LC} \delta_{ul} \cdot x_{ul} = 1 \quad \forall u \in U$$
(15)

$$\sum_{u \in U} h_u \cdot x_{ul} \le h_l \quad \forall l \in LC \tag{16}$$

$$x_{u} \ge x_{ul} - \gamma_{ul} \quad \forall u \in U, \, l \in LC \tag{17}$$

$$b_{e} \cdot w_{e} \geq \sum_{u \in U} \delta_{ua} \cdot b_{u} \cdot x_{ul} \quad \forall e \in E_{LC-A}, a = A(e), l = LC(e)$$
⁴³⁸
⁽¹⁸⁾

$$b_e \cdot w_e \le max_e \quad \forall e \in E_{LC-A} \tag{19}$$

The objective function (14) minimizes the cost of establishing 440 new connections and reallocating users. 441

Constraint (15) guarantees that every user group will be served 442 from one leaf cache location. Constraint (16) limits the demand 443 served in each location to the capacity currently installed in each 444 location. Constraint (17) stores whether a user group has been re-445 allocated. Constraints (18) and (19) deal with the capacity of the 446 links between leaf cache nodes and metro areas. Constraint (18) 447 computes the amount of connections supporting each link and 448 constraint (19) assures that the requested bitrate does not exceed 449 a given maximum. 450

Note that after solving the CDN_USHER problem, a post-process 451 for scaling down (see the CHORISTER problem), and even releasing, 452 leaf caches is needed. 453

Similarly as for the CHOIR problem, the CDN_USHER prob-454 lem can be considered NP-hard since it is based on the unsplit-455 table capacitated assignment problem. The size of the problem is 456 $O(|U| \cdot |LC| + |E_{LC-A}|)$ variables and $O(|U| \cdot |LC| + |E_{LC-A}|)$ constraints. The 457 problem size rises to 7.10^6 for both, variables and constraints, 458 thereby making impractical its exact solution. Thus, aiming at 459 obtaining near optimal solutions in short computation times, a 460 heuristic algorithm similar to that presented in Table 1, with the 461 specific constraints of this problem, was developed; specifically, re-462 sources updating in lines 14 and 15 in Table 1 are constrained to 463 network connections in the CDN_USHER problem. 464

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465 3.3. Leaf cache node optimizer (CHORISTER)

- 466 The CHORISTER problem can be formally stated as: 467 *Given:*
- The current size of the HTTP servers' pool (s^{cur}) and its current bandwidth utilization k^{cur} (in %).
- A target bandwidth utilization (th_l) , e.g. 60%.
- 471 *Output:*
- Target size (*s*^{tgt}) of the HTTP servers' pool.
- 473 *Objective:* Minimize the size of the HTTP servers' pool.
 474 The CHORISTER problem can be solved using Eq. (20).

$$s^{tgt} = \left\lceil s^{cur} \cdot \frac{k^{cur}}{th_l} \right\rceil$$
(20)

475 **4. Collecting data and making decisions**

As previously introduced, each computing, network, and appli-476 477 cation node generates monitoring data that are collected and sent to the analytics engine. To preserve privacy, however, the CDN 478 479 manager can only access data related to the CDN service. Monitored variables include: (i) bandwidth utilization of HTTP servers 480 481 and links in E_{IC-A} , generated from network nodes; and (ii) A video quality metric generated by cache managers that measures 482 whether the video quality provided to users from each cache node 483 is the one requested. 484

Following a predefined time period, e.g. every minute, the CDN 485 486 manager collects monitored data from the analytics engine. A time series is retrieved for each monitored point and average values are 487 stored using the Big Data Application Provider facilities. Therefore, 488 up to 60 consecutive observations are available every hour for each 489 collected variable. Data stream mining sketches conveniently sum-490 marize collected data from every monitored point into modeled 491 data representing the current state of a cache node. The following 492 modeled variables have been defined: 493

- 494 q_l^{min} minimum average video quality metric provided to users 495 by cache node $l \in LC$
- 496 q_l^{cur} current average video quality metric provided to users by497cache node $l \in LC$
- 498 k_l^{max} maximum average bandwidth utilization (in %) of inter-499 faces in VMs running HTTP servers in cache *l*
- 500 k_l^{cur} current average bandwidth utilization (in %) of interfaces501in VMs running HTTP servers in cache l
- 502 k_e^{max} maximum average bandwidth utilization (in %) of link503 $e \in E_{LC-A}$
- 504 k_e^{cur} current average bandwidth utilization (in %) of link 505 $e \in E_{LC-A}$

To select which of the optimization problems defined in 506 507 Section 3 needs to be solved, we propose a simple decision maker 508 module (TUNER) based on threshold violations. TUNER compares the evolution of modeled variables against a low threshold $(th_{(\cdot)})$. 509 In brief, the CDN-USHER problem is solved to reassign groups of 510 users in the case that the quality of the video being served from 511 some cache nodes starts degrading, whereas the capacity of some 512 513 other cache nodes is underutilized. In the case that a more in 514 depth CDN reconfiguration is needed, the CHOIR problem needs 515 to be solved. Finally, the CHORISTER problem is solved to scale underutilized cache nodes down. Table 2 summarizes the TUNER 516 algorithm. 517

An important decision to be made is regarding the values of input data to solve the optimization problems. This is specifically relevant for user load, i.e. parameter h_u . When input data estimation is based on the observations in the collected data, we are making

1:	$Underu_L$, $Underu_E \leftarrow false$
2:	for each l in LC do
3:	if $s^{tgt} < s^{cur}$ then $Underu_L \leftarrow$ true
4:	for each e in E _{LC-A} do
5:	if $k_e^{max} < th_e$ then $Underu_E \leftarrow true$
6:	for each l in LC do
7:	if $q_l^{min} < th_q$ AND (Underu _L OR Underu _E) then
8:	if CDN_USHER (input data) = FEASIBLE then
9:	return
10:	for each l in LC do
11:	if $q_l^{min} < th_q$ then
12:	CHOIR (input data); return
13:	for each l in LC do
14:	if $s^{tgt} < s^{cur}$ then CHORISTER (<i>input data</i>)

decisions following a reactive strategy, trying to update the CDN to 522 changes in the demand after those changes have actually been de-523 tected (Fig. 4, top). Nonetheless, some prediction in the input data 524 estimation could be introduced trying to anticipate those changes. 525 To that end, the predictive strategy (Fig. 4, bottom) includes a pre-526 diction module, named as PROMPTER, able to produce estimation 527 of future scenarios. The PROMPTER module estimates the value of 528 modeled variables for the next period as well as other input data 529 needed for solving optimization problems (e.g., h_u values). We re-530 fer to any of those variables to be estimated as a response variable, 531 and will be in general denoted by Y. For such prediction, we use 532 a methodology that combines statistical linear regression and time 533 series prediction based on machine learning techniques [26]. 534

Let us denote Y(t) as the value of Y at time t. m explanatory 535 *variables*, denoted as $X_i(t)$, are defined for each t, where each $X_i(t)$ 536 can be deterministically and independently computed from the re-537 sponse variable. Three explanatory variables are considered in this 538 work: (i) the time of the day (X_1) , (ii) the capacity of the current 539 CDN resources in terms of the potential amount of users that could 540 be served (X_2) , and (iii) a popularity measure of the available live-541 TV and VoD contents at *t*, computed from historic audience ratings. 542 It is worth noting that these explanatory variables are strongly cor-543 related to response variables. For instance, if the popularity of con-544 tents is expected to be high at prime time but the potential capac-545 ity of CDN is limited, then it is likely that a large expected number 546 of users will be accessing to those contents and, consequently, they 547 will experience poor video quality (i.e., low q_1^{min} and q_1^{cur}) due to 548 over utilized CDN resources (i.e., high k_1^{max} and k_1^{cur}). 549

Starting from an initial data set with collected data for response550and explanatory variables, the methodology consists of two phases.551Response variables are first transformed to eliminate their correla-
tion to explanatory variables; Y(t) is transformed into Z(t) by solv-
ing the multivariate linear model:552

$$Z(t) = Y(t) - \sum_{i=1..m} \beta_i \cdot X_i(t)$$
(21)

where β_i represents the coefficient of variable X_i . Note that Z(t) is 555 the error of estimating Y(t) with the linear model depending on 556 $X_i(t)$ variables. The optimal values of β_i coefficients can be estimated by ordinary least squares fitting applied to the initial data 558 set. 559

Eq. (21) predicts Y(t) from explanatory variables observed at 560 time *t*; however, the effect of past periods is not collected in this 561 model. For this very reason, a second phase consisting in modeling 562 variable Z(t) based on previous observations is needed. We apply 563 an Artificial Neural Network (ANN) model [27] due to its inher-564 ent capability of adapting to changes in a non-supervised manner, 565 in contrast to auto-regressive models to fit continuous time series. 566 Assuming an ANN with one hidden layer, the notation p:s:1 indi-567 cates an ANN with p inputs, s neurons in the hidden layer, and 1 568 output. In our model, the inputs represent the last p observations 569

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Fig. 4. From collected data to making decisions.



Fig. 5. Telefonica's scenario with five regions. Details of regional nodes in Catalonia-Aragon region.

before observation in *t*, i.e., Z(t-p),..., Z(t-1), whist the output returns the observation Z(t). The Levenberg–Marquardt backpropagation algorithm [27] can be applied for training the ANN from the initial data set. Hence, predicting Y(t+1) from current and stored observations is made by first estimating Z(t+1) from previous observations using the ANN model and second transforming Z(t+1)into Y(t+1) using Eq. (21).

Once models have been obtained, refitting is applied to adapt models to changes in explanatory variables. To that end, the relative error between predictions and real observations is monitored and models are refitted when a threshold (e.g., 10%) is reached. A fixed sliding window allows limiting fitting to new observations.

Finally, note that the TUNER module for the predictive strategy receives two values for each modeled variable (e.g., $q_l^{min}(t)$ and $q_l^{min}(t+1)$) (Fig. 4). In that regard, we use the value that would result in the best service.

586 5. Simulation results

This section presents exhaustive simulation results evaluating the proposed CDN architecture and management algorithms over the realistic scenario 180-node Telefonica's optical national net-589 work, with 5 regional 30-node domains connected through an ex-590 press 30-node core network. We assume a telecom cloud, where 591 small datacenters are deployed in each node location with re-592 sources available to deploy leaf cache nodes. Two leaf cache nodes 593 per region have been deployed providing both live-TV and VoD ser-594 vices (Fig. 5). In addition, new leaf cache nodes can be deployed on 595 demand on any regional location to serve exclusively live-TV con-596 tents. 597

We assume a video distribution service with 500,000 subscribers geographically distributed among 150 metro areas, i.e., 599 each area is connected to a regional node. 35 national and 15 regional TV channels are available per region with live and VoD contents. In line with recent studies [28], we assume a contents share of 65% for live and 35% for VoD contents. 603

Realistic time-varying demand is generated following a uniform random distribution centered on a typical hourly pattern with three demand peaks at morning, afternoon, and evening. Hot events targeting potential audience ranging from 40% to 80% subscribers are additionally generated with an inter-arrival time following a Poisson random distribution. VoD contents are requested 609

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Fig. 6. Results vs. of hour of the day: served video quality metric (a), number of HTTP servers (b), and total bandwidth (c).

Table 3 Adoption scenarios for the years to come (%)

Quality (Mb/s)	2016	2017	2018	2019
SD (2.1)	28.6	22.0	13.6	7.0
HD (4)	38.6	34.3	28.2	23.7
Full HD (10)	27.1	37.7	42.3	47.3
4 K UHD (25)	5.7	6.0	15.9	22.0

according to a popularity metric following the model in [29]; after 610 611 a period of time, e.g. 10 days, contents are taken off the service.

Table 3 summarizes the considered video qualities adoption 612 scenarios for the years to come, based on [3]; total bandwidth in 613 the network can be easily computed by multiplying the number 614 615 of active users and the average bitrate for every adoption scenario. 616 The quality actually served to users can be reduced up to 2 levels (e.g., from 4K to Full HD or even to HD) in case that not enough 617 resources (HTTP servers) are available in a cache. We define the 618 video quality metric using a three-level scale: a value of 3 is ob-619 620 tained when the served video guality equals the one requested, a value of 2 when the video quality is degraded to the immediately 621 lower quality, etc. 622

We implemented a simulator in Matlab with the following main 623 elements: (i) a user demand generator following the model above 624 625 described; (ii) a CDN monitor that evaluates the state of the system and provides collected data to the CDN manager; (iii) the CDN 626 manager including the data collector, TUNER and PROMPTER mod-627 ules, as well as the algorithms for solving the proposed optimiza-628 629 tion problems; and (iv) the Big Data application provider in charge 630 of processing collected into modeled data.

The ILP formulations presented in Section 3 were implemented 631 using the CPLEX's Matlab API and integrated in the simulator. The 632 performance of the proposed heuristics was compare against that 633 of solving the ILPs in terms of quality of the solutions (optimal-634 635 ity gap was set to 1%) and computation time. After solving more 636 than one hundred problem instances, we concluded that heuristic 637 provides quasi-optimal solutions with a gap between heuristic and ILP solutions as low as 0.5% in the worst case. Regarding computa-638 tion time, solving the ILPs took more than 2 h for some instances 639 compared to 1 s in the case of the heuristic. 640

Besides the reactive and predictive strategies introduced in 641 Section 4, a static strategy is also defined for comparison purposes, 642 where cache and network resources are statically configured; CDN 643

is off-line planned and two leaf cache nodes per regional domain 644 are deployed with a configuration, in terms of number of packagers 645 and HTTP servers, to ensure enough video quality. 646

Let us first assume that leaf caches can be scaled 647 adding/removing HTTP servers, but no new cache nodes can 648 be created. We also assume that physical machines in the DCs are 649 equipped with a 10 Gb/s network interface and the VM flavor for 650 HTTP servers define a 10 Gb/s network interface; thus, one single VM instance can be placed per server.

Initial datasets to train prediction models were obtained by 653 simulation and concluded that ANNs with 5 inputs and 10 neurons 654 provide a goodness-of-fit higher than 95% for all response vari-655 ables. Graphs in Fig. 6 plot CDN performance metrics as a function 656 of the hour of the day for the 2016 scenario. Specifically, Fig. 6a 657 plots the video quality metric under the different strategies under 658 study; the number of users is also included for reference. When 659 the load is under some value, all three strategies provide the best video quality metric value, i.e., the served video quality equals the one requested. However, when the load goes beyond some point, video quality metric values decrease; the best video quality metric is provided by the static strategy, while the reactive strategy provides the worst one. Interestingly, the predictive strategy performs better that the reactive one. In fact, the effectiveness of the PROMPTER module is validated since it allows improving the served video quality metric up to 45% with respect to the predictive strategy. This is as a result of anticipating video quality metric 669 degradation and scaling the CDN accordingly. 670

Fig. 6b focuses on the number of active HTTP servers; average 671 and maximum values are plotted for reactive and predictive 672 strategies. In general, the number of HTTP servers allocated by 673 the predictive strategy is slightly higher on average. Notwith-674 standing, the maximum number of servers for the highest load 675 is requested by the reactive strategy. Aiming at fairly comparing strategies, we computed the area under the plots expressed in server-hour. The static strategy is dimensioned according to the maximum number of servers needed by the reactive strategy. 6960 servers-hour are required under the static strategy in contrast to 680 1147 required by the reactive one (a reduction of 83.5%). The 681 predictive strategy needs 1593 servers-hour, 39% more than the 682 reactive.

Finally, Fig. 6c presents average and maximum total bandwidth 684 allocated by each strategy. Similarly as for HTTP servers, the reac-685 tive strategy requires less bandwidth than the predictive one on 686 average, although peak values are higher for the former. It is now 687

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Fig. 7. Evolution of number of HTTP servers (a) and total bandwidth (b) for the years to come. Network cost vs. new leaf caches for live-TV (c).

Table 4Number of servers at peak hour.

		1 Gb/s	10 Gb/s
Average	Reactive	70	111
	Predictive	113	154
Maximum	Reactive	286	290
	Predictive	195	245

clear that adapting CDN resources leads to enormous savings in terms of computational and network resources while providing virtually the same video quality metric.

Aiming at analyzing the impact of the VM flavor network inter-691 face capacity for HTTP servers, we run additional simulations as-692 suming 1 Gb/s interfaces. We assume that each physical server can 693 be shared by up to 10 of such VM instances. Table 4 summarizes 694 the results comparing flavors with 1 Gb/s and 10 Gb/s interfaces. 695 696 The VM flavor with 1 Gb/s interface clearly adds flexibility in the use of resources, resulting in savings in the number of required 697 physical servers. 698

Fig. 7a and b shows the evolution of average and maximum 699 amount of HTTP servers and total bandwidth, respectively for the 700 adoption scenarios presented in Table 3. Although on average val-701 ues show a quite flat evolution, maximum values increase signif-702 icantly and show different slopes: the relative difference for peak 703 704 values almost doubles since it increases from 18% to 29% for HTTP 705 servers and from 22% to 51% for total bandwidth. Thus, the predic-706 tive strategy scales the best.

Let us now study whether being able to add and release new 707 leaf cache nodes might bring some benefit. These new leaf cache 708 709 nodes can be added to deliver specific live contents, such as a 710 sports event or a concert. Each new leaf node cache is configured with the minimum resources required for serving the event, i.e., 711 the cache manager, one packager per live-TV channel, and a num-712 ber of HTTP servers. Since HTTP servers are required even if the 713 event is served from fixed caches, the only additional costs rely on 714 715 the extra amount of managers and packagers. In contrast, by placing transcoding closer to end users, the amount of traffic through 716 717 the interconnection network is reduced, thus reducing network costs. Note, however, that adding new leaf caches entails creating 718 new connections from intermediate caches to those leaf caches. 719

Fig. 7c plots network costs, computed as used bandwidth per km, as a result of adding new leaf cache nodes serving specific live-TV events, for three relative audience sizes with respect to the total amount of subscribers. As observed, costs savings range from 13% to 33% and are reached when 3, 6, and 7 new caches are added724for 10%, 20%, and 50% audience sizes, respectively.725

6. Concluding remarks

A Big Data-backed virtualized CDN architecture to be deployed in the telecom cloud has been proposed in this paper. The telecom CDN consists of a hierarchy of cache nodes: the centralized intermediate cache nodes receive live-TV channels and prepare VoD contents, whereas the leaf cache nodes, located close to the end users, manage VoD contents access and adapt live-TV channels to users' devices. 733

Media content can be delivered over HTTP by using the standardized MPEG-DASH technique and therefore, a virtualized leaf cache node would consist of a number of HTTP servers serving live and stored contents to users. In addition, packagers are needed for live-TV preparation as well as a cache manager in charge of applying caching policies to locally stored VoD contents. All these components can run as software inside VMs deployed in the same DC. 740

A CDN manager is responsible for adapting the CDN function 741 to current and future load. The CDN manager needs from an architecture to control virtualized components and data collection 743 and pre-processing functionalities; the proposed architecture follows the ETSI NFV guidelines. 745

The CDN manager optimizes the CDN by minimizing total costs. 746 while ensuring that contents are served with the highest video 747 quality metric level. The optimization problem is divided into: (i) 748 the CHOIR problem that manages resources, i.e. VMs and connec-749 tivity, focused on global CDN optimization and assigns users to leaf 750 cache nodes; (ii) the CDN_USHER problem that rebalances the CDN 751 by reassigning users to leaf caches, and (iii) the CHORISTER prob-752 lem that optimizes the number of VMs of a given leaf cache. ILP 753 formulations were devised and heuristic algorithms proposed for 754 its real time solving. 755

Re-optimization is run based on threshold violations. Data 756 stream mining sketches transform collected data into modeled data 757 representing the state of the CDN. The TUNER module compares 758 current values against predefined thresholds and decides whether 759 re-optimization need to be performed, which problem should be 760 solved and the input data for the selected problem. Because up-761 dating the CDN to changes in the demand after they have occur 762 might result in quality degradation, the PROMPTER module to pro-763 duce estimation of future scenarios was proposed; it uses statisti-764 cal linear regression and machine learning techniques to estimate 765 the value of modeled variables for the next period. 766

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Exhaustive simulation results over a realistic scenario showed 767 768 that a reduction of 83.5% in the number of allocated HTTP servers and a similar amount in total bandwidth can be reached 769 770 when CDN reconfiguration is performed, while providing equivalent video quality metric to end users. Comparison between the re-771 active and the predictive strategies revealed that the reactive strat-772 egy uses fewer resources on average but more resources in the 773 peak than the predictive one. The effect of allowing adding and 774 775 releasing new leaf cache nodes was also analyzed; remarkably network costs reduction as high as 33% can be achieved by placing 776 777 transcoding close to the end users.

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