عنوان فارسی مقاله:
رهبری تحول گراید گروه کاری سرویس مشتری: مدل های رقابتی رضایتمندی شغلی، تعهد تغییر و حل اختلاف در همکاری

عنوان انگلیسی مقاله:
TRANSFORMATIONAL LEADERSHIP IN THE CONSUMER SERVICE WORKGROUP: COMPETING MODELS OF JOB SATISFACTION, CHANGE COMMITMENT, AND COOPERATIVE CONFLICT RESOLUTION

توجه!
این فایل تنها قسمتی از ترجمه می‌باشد. برای تهیه مقاله ترجمه شده کامل با فرمت ورد (قابل ویرایش) همراه با نسخه انگلیسی مقاله، اینجا کلیک نمایید.
Future Studies

Most previous studies have used cooperative conflict management as a mediating variable that has effects on such outcomes as team innovation and productivity. It would be very interesting to explore this issue. Earlier empirical studies have found that commitment explained less than 17% of the variance in transformational leadership; job satisfaction explained less than 41% of the variance in transformational leadership. While leadership trust has found to be associated with leadership and the solution (Podsakoff, et al., 1990; Bass, et al., 2003; Yang, 2012b), it would be interesting to examine leadership trust in the future, and discuss the mediating roles of job satisfaction, change commitment, and leadership trust on the influence of leadership on conflict resolution. Other approaches could be utilized in the future as well. For example, the issue of mediation interactions could be explored (Preacher & Hayes, 2008).