عنوان فارسی مقاله:

ارزیابی اجرای عملکرد با استفاده از کارت امتیازی متوازن شبکه مبهم

عنوان انگلیسی مقاله:

Implementation and performance evaluation using the fuzzy network balanced scorecard

توجه!

این فایل تنها قسمتی از ترجمه میباشد. برای تهیه مقاله ترجمه شده کامل با فرمت ورد (قابل ویرایش) همراه با نسخه انگلیسی مقاله، اینجا کلیک کنید.
5. Concluding remarks

The study aspects and criteria serve as bridging mechanisms that are helpful in FNBSC performance evaluations. The literature has contributed to identifying the aspects and criteria influencing the performance evaluation of a university. The main contributions of this study are twofold. First, the evaluation of performance evaluation can be considered as a decision-making problem of complex dependences and interactions. This study conducted a review of the literature to generate 22 criteria along with four BSC aspects to measure performance evaluations of universities. Second, this study integrated TFNs, DEMATEL, and ANPs to develop a FNBSC evaluation model that prioritizes the relative weights of BSC aspects and criteria. The proposed method can be used not only as a way to handle the interaction and dependence within a set of aspects and criteria but also as a way of producing more valuable information to build a visual cause and effect diagram for decision-making on performance evaluation. The study findings indicated that there are solid results with regard to the evaluation. Analysis of the evaluation results provides guidance to university management in identifying the key criteria facilitating performance evaluation and in finding the best direction for improving current university management.