عنوان فارسی مقاله:
نقش فرهنگ سازمانی در مدیریت کیفیت دانشگاه

عنوان انگلیسی مقاله:
Role of Organizational Culture in the Quality Management of University

توجه!
این فایل تنها قسمتی از ترجمه میباشد. برای تهیه مقاله ترجمه شده کامل با فرمت ورد (قابل ویرایش) همراه با نسخه انگلیسی مقاله، اینجا کلیک نمایید.
Conclusions

The organisational culture and the behaviour of the higher education institutions in the country are influenced, among other factors, by the national culture and the government policy on education.

Interrelation mechanism of organizational culture and quality management is determined thus facilitating the identification and understanding of underlying factors for Organizational Excellency. Excellent organisations achieve and sustain outstanding levels of performance that meet or exceed the expectations of all their stakeholders.

The authors conclude that the concept of organizational culture cannot be unambiguously defined, but all explanations of the concept emphasize that organizational culture is a set of beliefs and behavioural norms, a way of thinking, a value system based on understanding of various scientific disciplines – philosophy, sociology, psychology and management science. Whereas, total quality management is the organization’s philosophy, a way of thinking about the organization’s objectives, organization, processes and people. Successful interaction between the “organizational culture” and “quality management” is a key factor in the achievement of the organization’s performance excellence.